



## HOUSE RULES

1. Charitable Gaming Centre entry is limited to persons 18 years of age or older.
2. Persons who appear under the age of 25 will be asked to produce valid, government issued, photo identification as proof of age.
3. Each player must purchase at least two regular strips in order to purchase or play Super Jackpot or Accumulator games. Each Charitable Gaming Centre may have specific warm-up games or other game exceptions.
4. The Charitable Gaming Centre reserves the right to impose a minimum purchase requirement as approved by OLG.
5. Each customer can choose to play up to one WAT account in each currency. The minimum purchase must be met on each WAT account.
6. Altering and /or splitting or cutting bingo paper / cards for the purpose of sharing between players are prohibited. Any prizes won on altered bingo paper / cards will not be honoured.
7. Sharing of player devices or gaming product is prohibited.
8. A gaming product is valid only for the event for which it is purchased.
9. Bingo product cannot be reserved.
10. Seating is on a first come, first serve basis.
11. Charitable Gaming Centre may require the pre-allocation of seating in certain events.
12. Charitable Gaming Centre has the right to restrict players to one device.
13. The bingo card numbers and serial numbers must be visible in order to verify a bingo and ensure game integrity.
14. It is the player's responsibility to bring their 'Bingo' to the Caller's attention, either verbally or by way of a device, prior to the next number being called.
15. For electronic bingo cards, all balls called must be acknowledged on the electronic player device, in order for the 'Bingo' to be valid.
16. Any winning claim must be made before the Caller announces the game is closed in order for the claim to be valid. In the case of a game with more than one segment / prize value, "BINGO" must be called prior to the segment being closed to be eligible for the prize value of that segment.
17. Bingo numbers shown on the monitor are only in play once they have been announced by the caller.
18. Once a game/segment is closed it cannot be re-opened unless the game/segment is deemed to be invalid.
19. Prizes will ONLY be paid to the winning player/s. Multiple claims will share equally the prize to a minimum of \$5.00.
20. All prizes valued at \$1000 or more are subject to a Family Responsibility Office (FRO) check. Proper government issued identification is required to claim the prize.
21. In order to be paid in U.S. currency you must have made all of your purchases attached to or played within the regular book including the regular book itself in U.S. funds. The original receipt must be provided to get paid in U.S. funds.
22. Charitable Gaming Centre reserves the right to limit or refuse food and/or beverage consumption purchased outside the Charitable Gaming Centre.
23. Charitable Gaming Centre is not responsible for lost or stolen personal items.
24. Every effort will be made to prevent duplicate cards; in the unlikely event of a duplicate card, prizes will be divided equally amongst all validated cards.
25. For the comfort and respect of other customers, cell phones and other electronic devices should be turned off or put on silent mode. Charitable Gaming Centre reserves the right to ask a customer to stop using cell phones and/or other electronic devices at any time.
26. Foul language, bad behaviour or disrespect of other players, staff members and/or charity volunteers will not be tolerated. Customers should be respectful and failure to do so could result in being asked to leave the premises.
27. Charitable Gaming Centre reserves the right to refuse admittance.
28. All camera use is prohibited inside the Charitable Gaming Centre unless preauthorized by the Operator.
29. Players may not remove tickets from inside the clear Break Open Ticket (BOT) container.
30. Management is only permitted to sell games approved by OLG.
31. All product offerings are subject to change at the discretion of OLG.
32. The acceptance of foreign currency and exchange rates are subject to the discretion of the Charitable Gaming Centre management.
32. Violation of House Rules and/or Rules for Bingo Games and/or Government Regulations may result in a player not being awarded the prize.
33. The following individuals are not permitted access to the Charity Gaming Centre: Individuals who appear intoxicated; those restricted from accessing the gaming site or playing a lottery scheme as a condition of a court order; those who have been excluded from the site under subsection 3.6(1) of the Gaming Control Act as noted by the Registrar of the Alcohol and Gaming Commission of Ontario.

(7/14)



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